

# Our Chile-Specific Air Cargo Customs Brokerage Services

Our service is a complete, white-glove solution designed for the specific nuances of Chilean import regulations, from the moment your flight departs until your goods are delivered.



## Our Integrated Brokerage & Clearance Process:

- **Pre-Arrival Document Perfection:** The clearance success is determined before your plane lands. Our licensed brokers meticulously review your commercial invoices, packing lists, and certificates of origin. We specialize in accurate **Harmonized System (HS) code classification** aligned with Chile's tariff schedule, which is critical for correct duty assessment and avoiding SNA audits.
- **Electronic Declaration & SNA Liaison:** We act as your official agent, electronically filing the mandatory Declaración de Ingreso (Import Declaration) with Chilean Customs. Our team, often based locally in Santiago, manages all direct communication with SNA officials, responding to queries and requests in real-time to prevent holds.
- **Duty & Tax Calculation and Payment:** We provide complete transparency. Our experts calculate all applicable import duties, 19% VAT (IVA), and any specific excise taxes, ensuring no surprises. We can facilitate the secure payment of these fees on your behalf, streamlining the entire financial process.
- **Cargo Release & Final Delivery Coordination:** Once SNA grants release, we don't stop. We coordinate with our trusted local partners to retrieve your cargo from the airline or terminal operator at SCL, manage any required warehousing, and arrange the final delivery by truck to destinations across Chile, from Santiago to Valparaíso or Concepción.

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# Real Scenarios: How We Solve Chilean Clearance Challenges



## Scenario 1: The Agricultural Equipment Audit

A North American manufacturer was shipping a prototype piece of precision agricultural machinery to a buyer in the Maule Region. The shipment was held at SCL because the initially declared HS code triggered a requirement for an agricultural service (SAG) inspection that did not apply, threatening a multi-week delay during a critical harvest season.

**The SWWLS Solution:** Our Santiago-based broker immediately intervened. They conducted a technical review, prepared a formal justification for a corrected HS code, and personally presented the case to the SNA official handling the file. By providing precise documentation and expert advocacy, they secured a code correction within 24 hours, bypassing the unnecessary SAG inspection. The machinery was released and delivered in time for the seasonal window, saving the client from a costly operational setback.

## Scenario 2: The High-Value Electronics Compliance Hurdle

A technology company was air-freighting a consolidated shipment of servers and networking equipment to their data center in Santiago. The cargo had a high declared value and mixed components, raising red flags for potential undervaluation and incorrect classification at SCL.

**Our Proactive Management:** Knowing the scrutiny such shipments face, our team preemptively prepared a detailed package. This included comprehensive technical specifications, purchase orders, and a clear breakdown of the consolidated shipment's value per item. When SNA requested a valuation review, we were able to submit the complete dossier instantly. Our transparent and thorough preparation satisfied the authorities' queries within a single business day, avoiding extended holds that are common for high-value tech imports into Chile.

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# The Swwls Foundation: Licensed, Local, Reliable

Our capability is built on a solid operational and legal foundation:

- **Licensed Operations:** We operate under full NVOCC licensing and partner with formally licensed Chilean customs brokers, ensuring every action is compliant with local law.
- **Local In-Market Presence:** Our effectiveness stems from our WCA network, which connects us to trusted, on-the-ground brokerage experts in Santiago who know the SNA officials and processes intimately.
- **Technology-Enabled Transparency:** Clients receive real-time updates on their clearance status through our tracking systems, turning a traditionally opaque process into one of visibility and control.



**SUNNY WORLDWIDE**

**20 YEARS+**

**SEA shipping**

**AIR shipping**

**SHIPPING SERVICE**

## Ensure a Smooth Landing for Your Chilean Imports

Turn the complexity of Chilean customs into a seamless component of your supply chain. Partner with a broker that combines local expertise with global standards.

**Contact the SWWLS Chile Trade Specialists today to discuss your next air shipment. Let us handle SNA so you can focus on your business.**

[\[Click Here for Your Chile Air Import Customs Consultation\]](#)