



El placer de volar

航班不正常通知

致搭乘康维亚萨航空旅客：

我司康维亚萨航空公司广州出发航班由于不可抗力原因，原定 2026 年 1 月 5 日出港航班 V0771/03:00 取消，请联系您的票务代理或平台申请退票或改期事宜。给您的行程造成不便，深感抱歉！

感谢您的耐心等待和配合！如需其它帮助，请联系现场工作人员。

康维亚萨航空公司客服：+86 18922264308

Flight irregular notice

Dear all Conviasa passenger :

V0771/05JAN/03:00 departure flight from Guangzhou will cancel due to force majeure ,please kindly contact your ticket agent or platform to refund or change subjected ticket. We are sorry about the inconvenience occurred !

Appreciated for all patience and cooperation !

If you need any assistance , plz contact our on site staff.

Conviasa Caracas Call center: +86 18922264308

Aviso de irregularidad de vuelo

Estimado pasajero de Conviasa:

El vuelo de salida V0771/05JAN/03:00 desde Guangzhou será cancelado debido a fuerza mayor. Por favor, contacte a su agente de boletos o plataforma para solicitar el reembolso o cambio del boleto afectado. Lamentamos las molestias ocasionadas.

Agradecido por toda la paciencia y cooperación.

Si necesita cualquier asistencia, por favor contacte a nuestro personal en el sitio.

Conviasa Caracas Call center: +86 18922264308



Conviasa Cancels Guangzhou to Caracas Flight Due to force majeure, Conviasa has cancelled its flight V0771 scheduled for departure on January 5, 2026, from Guangzhou to Caracas, Venezuela.

Urgent Advisory for Passengers Passengers who were scheduled to travel on this flight are advised to contact their ticket agents or the airline's platform immediately to inquire about refund options or to change their tickets. This proactive communication will assist in minimizing any inconvenience caused by the cancellation.

Customer Service and Support Conviasa expresses its regrets for the inconvenience caused and thanks its passengers for their patience and cooperation. The airline's call center is ready to provide necessary support, with the contact number provided as +86 18922264308.

Understanding Force Majeure While the specific reasons for the force majeure are not detailed in the notice, it is a term typically used to describe an unexpected event that prevents the normal planning or execution of a particular operation. This could range from weather conditions to technical issues or even geopolitical factors.

FAQ for Affected Passengers

1. What should I do if my flight is cancelled?

- Contact your ticket agent or the airline's platform for options regarding refunds or ticket changes.

2. How can I get a refund or reschedule my flight?

- Reach out to the airline's customer service for guidance on next steps.

3. Is there compensation for the inconvenience caused?

- Policies vary; check with your ticket provider or the airline.

4. How can I track updates on my flight status?

- Use flight tracking services or contact the airline directly.

5. What if I have additional travel plans linked to this flight?

- Consult with your travel agent or the airline for advice on adjusting your itinerary.

For further assistance or to make alternative travel arrangements, please contact Conviasa's call center at +86 18922264308 or visit their official website for more information.

This cancellation highlights the potential disruptions that can occur in air travel and the importance of having a flexible travel plan and understanding your rights as a passenger.

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